

Job or Staff Position Name: *General Staff Member*

Why this job is important:

General staff members work in the following areas: Farmyard, tractor driver, train engineer, parking, admissions, cashier, Candy Kitchen and Country Store. These positions are very important in our daily operations. It is important that our staff members create an enjoyable environment for our customers.

Minimum level of service requirement:

- You **MUST** smile and offer a “welcome” or “thank you”
- You **MUST** have excellent customer service skills
- You **MUST** be punctual and dependable
- You **MUST** be willing to learn new duties
- You **MUST** like to work in a fun environment

What makes employee performance GREAT at this job?

Being a team player, willing to learn, helping others out where needed and always making customers your first priority!!